



QUALITY POLICY STATEMENT

It is the policy of the Progressive Group to deliver to our client's high standards of service which meet agreed contractual requirements, as highlighted by the volume of repeat business that we continue to secure through our existing customer base.

Quality improvements in line with customers' requirements are a key element of a successful business. To achieve these we will actively seek to identify areas of quality improvement to meet customers' future needs.

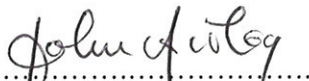
Through operational teams, our managers will ensure that an adequately trained and equipped workforce can deliver the standards of service and workmanship as specified for each project.

This requires the active commitment of all members of our organisation to a process of continuous improvement. It also demands a structured and measured approach to quality improvement.

Strict adherence to the objectives, policy and procedures contained within each Quality Plan is fundamental to all work carries out by our Company and this will ensure our continued success in the industry.

Our quality systems and the results of our actions will be subject to continuous monitoring and review to ensure we maintain our commitment to quality assurance and customer confidence.

The Board of Directors is committed to ensure that resources and expertise are available to help us to achieve the above stated goals.


.....
John Addley
Director

Date: 8th January 2018